Item No.:

<u> 11a\_supp</u>

Date of Meeting: November 18, 2025

#### **ADR Program Briefing**

Khalia Moore - Assistant Director, Airport Dining and Retail & ACDBE Liaison Scott Van Horn - Manager, Business Development & Assistant ACDBE Liaison James Belle – ADR & SEA Sparks Program Manager



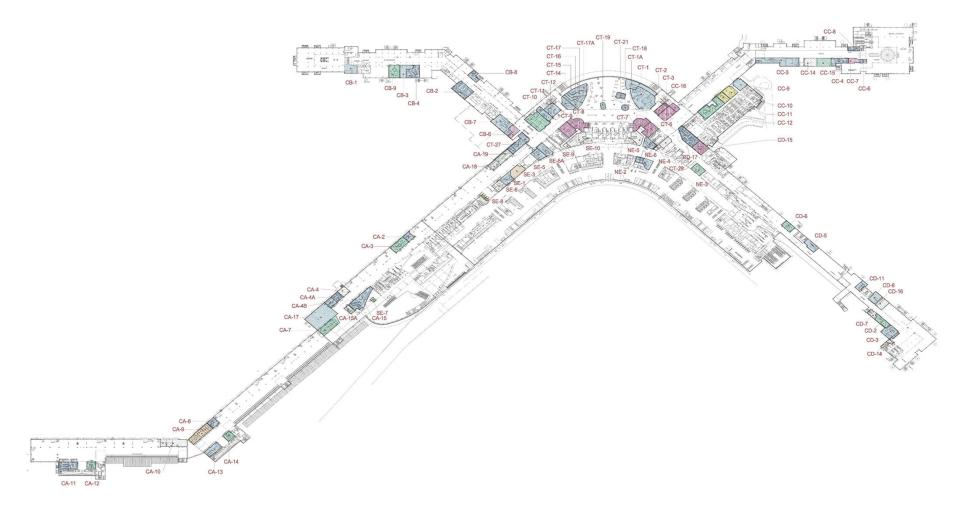
#### Agenda

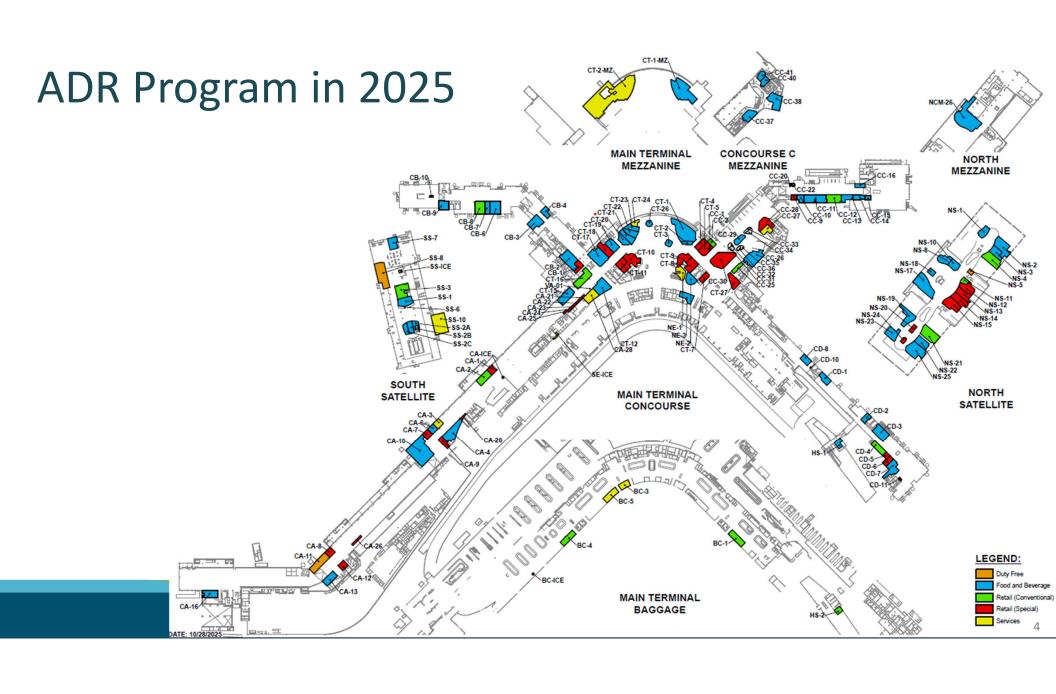
- Review Master Plan Highlights
- Review of Commission Goals
- ADR Performance Metrics
- ADR Redevelopment Going Forward
- Evolution of the ADR Kiosk Program
- 2025 Cultural Connections & In-Terminals Activations

# ADR Program in 2015

#### **EXISTING ADR UNITS**

JANUARY 2015





# ADR Master Plan Implementation

Activity	2015	Current
Total Number of ADR Locations	90	130 (includes upcoming CCE locations)
Total ADR Gross Sales	\$269.7 Million	\$440.0 Million 2024
Total Number of Companies in the ADR Program	29	44

#### Commission Goals for the ADR Master Plan

- Grow sales per enplanement (SPE) by 40%.
- Reach and remain within the top 10 North America airports has ranked by sales per enplanement.
- Grow gross revenue to the Port by 50%.
- Grow employment by 40%.
- Grow shares of sales generated by small, disadvantaged, and/or local business to 40% of total sales.
- Create an aspirational objective of increasing ACDBE gross sales to 25% of total sales.

# **Commission Goal Comparison**

Goal	2015	2024/2025	Percent Difference
SPE Growth of 40%	\$11.33	\$21.63 (through Q2 2025)	90.0%
Top 10 Airport by SPE		10 <sup>th</sup>	
Revenue to Port 50% Growth	\$34.4 Million	\$69.2 Million	101.2%
Employment Growth by 40%	1,631	Approximately 2,300	41%
Small, Disadvantaged, Local Business 40% of sales		43.1% of Gross Sales (2024)	
ACDBE Goal of 25% of sales		28.3% (through Q2 2025)	

# 2024 ADR Company Breakdown

Category	Total Companies	Percentage		
Direct Lease Only	9	20%		
Joint Venture Only	9	20%		
Combination Direct and Joint Venture	4	10%		
Total ACDBE Companies	22	50%		
Non-ACDBE Companies	22	50%		
Total Companies	44			
Category	Number of Locations	Percentage		
ACDBE Direct Leases	21	18%		
ACDBE Joint Venture Leases	61	52%		
Non-ACDBE Leases	36	30%		
Total Location	118			
Category	Total Lease Agreements	Percentage		
ACDBE Direct Leases	17	24%		
ACDBE Joint Venture Leases	23	32%		
Non-ACDBE Leases	32	44%		
Total Leases	72			

#### ADR Re-Development Going Forward

• Within the next ten (10) years, the following number of ADR locations will naturally expire. Staff will return to Commission for authorization to release future Requests for Proposals (RFP's).

Category	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
F&B	6					1		3	2	19
Retail	7	6	1			5		7	3	3
Total	13	6	1	0	0	6	0	10	5	22

#### **EVOLUTION OF THE ADR KIOSK PROGRAM**



#### Program Background

- 2012: ADR launched the first Introductory incubator location in North Satellite.
- 2015: Introduced the first three (3) Introductory kiosks in Concourse C; expanded the program by two more locations in Concourse A in 2022.
- 2016: Introduced the first two (2) Intermediate locations (tenant built & owned) on Concourse A; expanded the program by two more locations in Concourse N in 2023.
- 2020: Introduced the first Small Business Vending locations during COVID.
- 2024: Introduced the first Kick-Starter location in GML hall in June.
- 2025: Began construction on the first (2) F&B Incubator locations in any airport; RFI closed 11/13 and tenant operation will begin in Q1 2026.
- 2026: Introducing six(6) new introductory locations in the Concourse C Expansion.

#### Lessons Learned

#### **Successes**

- Long-standing ADR program.
- Lowers barriers to entry for micro businesses.
- Industry-wide and local community recognition.
- Multiple successful tenants

#### **Shortages**

- Program lacked actionable strategy around purpose/ mission and strategic plan inclusion.
- Complex process for new applicants with limited opportunities.
- Inconsistent outreach based on opportunity vs. programming within the small business community.
- Lacked development & intervention methodology and leveraging of Port resources.

#### **Improvements**

- Established program name and structure.
- Simplified to an RFI process and increased the types and number of available opportunities
- Revised strategy to optimize Port communication channels and outreach resources.
- Created tenant assessment measures, training, and mentorship networking.

#### ADR Kiosk Program: Reimagined

- SEA Sparks Incubate. Accelerate. Innovate.
  - PROGRAM OBJECTIVES
    - Lower barriers to entry for micro businesses.
    - Improve visibility of future ADR small business opportunities.
    - Elevate and amplify culturally inclusive storytelling.
- Limited term micro and small business opportunities.
- Limited investment requirements vs full RFP build-out and operation

# **SEA Sparks Categories**

Category	# of Spaces	Initial Term	Maximum Term
Kick-Starter	1	Six (6) Months	One (1) Year
Specialty Retail Incubator	8	One (1) Year	Two (2) Years
Small Business Vending	6	One (1) Year	Two (2) Years
Specialty Retail Accelerator	4	Three (3) Years	Five (5) Years
F&B Incubator	2	Two (2) Years	Three (3) Years

**Total Number of Opportunities** 

21

#### Communication & Outreach

- Increase awareness through enhanced content creation and internal communication channels.
- Partner with local/regional organizations and Chambers of Commerce.
- Utilize Industry Trades & Organization Sites such as ARRA, AMAC, ACI-NA, OMWBE, etc.

#### Kick-Starter

#### **Small Business Vending**



#### **Specialty Retail Incubator**

# B, C & D Gates LOWRIDER COOKIE COMPANY

#### **Specialty Retail Accelerator**



### Opening Q1 2026







#### **Cultural Connections & In-Terminal Activations**









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#### **QUESTIONS**

