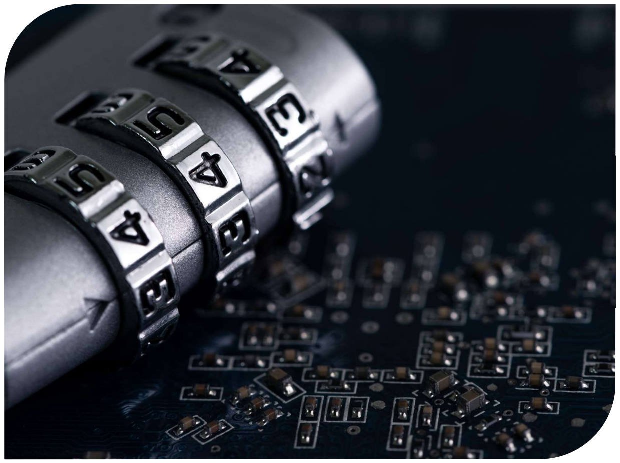
Agenda Item: 11a_supp
Meeting Date: September 9, 2025

Flight information displays are currently down. Check with your airline, download airline app or use QR for updated flight details.

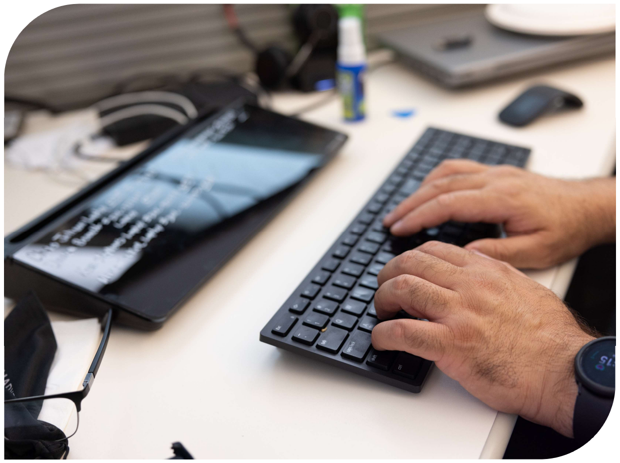
Port of Seattle Cyber Attack – Post Event One Year Review

Port of Seattle

Overview of Cyber Attack Event



Rhysida Ransomware used to attack the Port.



July to August 23

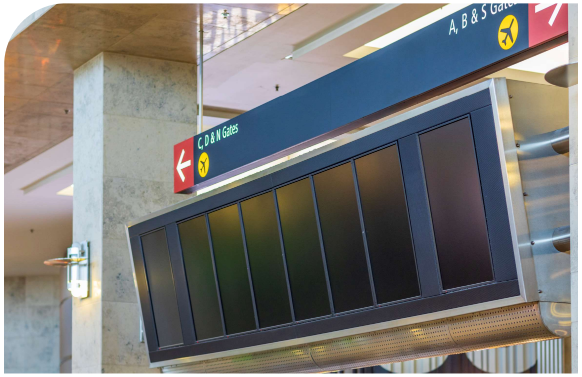
- Evidence of unauthorized activity was identified on an employee’s laptop

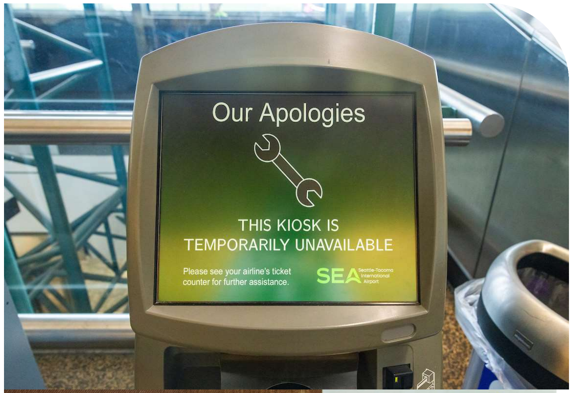
August 24

- Data exfiltration
- System encryption
- Port of Seattle network lock down & isolation

What Was Impacted

Unavailable Services at SEA & Maritime Facilities

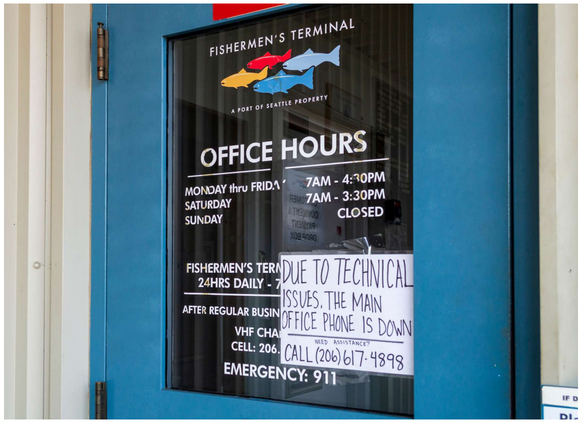




Our Apologies

THIS KIOSK IS TEMPORARILY UNAVAILABLE

Please see your airline's ticket counter for further assistance.



OFFICE HOURS

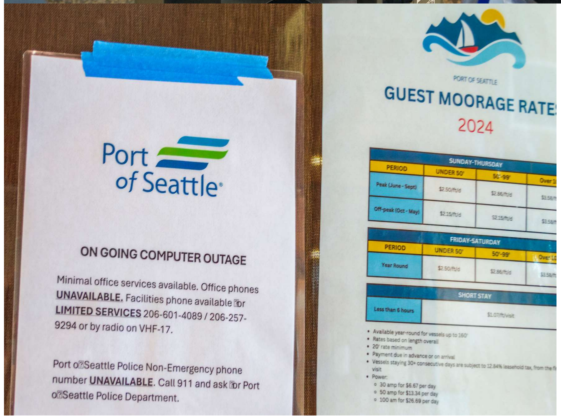
MONDAY thru FRIDAY 7AM - 4:30PM
SATURDAY 7AM - 3:30PM
SUNDAY CLOSED

FISHERMEN'S TERM
24HRS DAILY - 7

AFTER REGULAR BUSIN
VHF CHA
CELL: 206.
EMERGENCY: 911

DUE TO TECHNICAL ISSUES, THE MAIN OFFICE PHONE IS DOWN

NEED ASSISTANCE?
CALL (206) 617-4898



ON GOING COMPUTER OUTAGE

Minimal office services available. Office phones **UNAVAILABLE.** Facilities phone available for **LIMITED SERVICES** 206-601-4089 / 206-257-9294 or by radio on VHF-17.

Port of Seattle Police Non-Emergency phone number **UNAVAILABLE**. Call 911 and ask for Port of Seattle Police Department.

Traveler-facing systems:

- Wi-Fi
- Phones (non-cell)
- FIDS and BIDS
- Website and mobile app
- Ground transportation systems
- Checkpoint wait times
- Common-use ticket counters
- ...and more

Life Safety & Security

- Alarms
- Fire watch
- Some camera systems
- Door Fobs

A Stronger More Resilient Port

Recovery Improvements

- Strengthened Security Controls
- Enhanced Hardware & Software
- Automated Incident Detection & Response

Organizational Continuity and Resiliency Program

Technical Initiatives

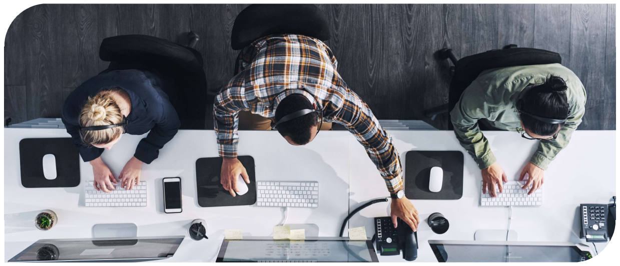
Disruption Preparedness

Organizational Change

Organizational Continuity & Resiliency Program

This program is being developed to create a Port-wide “system” of standards, policies and practices around continuity and resilience preparation in the event of a disruption.

Establishing a robust risk management strategy



Developing clear incident response protocols

Developing, implementing, and testing comprehensive business continuity and resilience plans

Sharing Experiences

9 Conferences-11 Industry Groups-9 Peers.

Transportation Security Administration

U.S. Department of Homeland Security

Cybersecurity & Infrastructure Security Agency CISA

ACI North America

Airports Council International

Passenger Terminal EXPO 2025

Airlines for America®

Washington Ports

Washington Public Ports Association

NWAAAE

Northwest Chapter American Association of Airport Executives

ALEAN

Airport Law Enforcement Agencies Network

AAAE

American Association of Airport Executives

Questions?