



**COMMISSION
AGENDA MEMORANDUM**

Item No. 6e

ACTION ITEM

Date of Meeting August 13, 2019

DATE: August 6, 2019
TO: Stephen P. Metruck, Executive Director
FROM: Matt Breed, Chief Information Officer
Stuart Mathews, Director Aviation Maintenance
SUBJECT: Technology Contract Renewals (Short Form)

Amount of contract renewals: \$2,550,000

ACTION REQUESTED

Request Commission authorization for the Executive Director to execute contracts for technology renewals with 1) Tierpoint for data center services in the amount of \$1,800,000, and 2) Materna for airport common-use system maintenance in the amount of \$750,000.

SUMMARY

Information & Communication Technology (ICT) manages contracts with Tierpoint and Materna to provide maintenance and services supporting applications and our business continuity requirements. Both contracts will expire in the next several months necessitating a renewal effort to ensure we continue to provide critical services Port-wide.

- 1) In 2014, the Port of Seattle established a secondary data center at Tierpoint in Liberty Lake Washington to reduce the risk of a catastrophic failure in our primary data center at Sea-Tac airport. This data center includes a redundant backup environment and application failover to ensure the availability of critical Port systems. The renewal contract will be executed for up to a ten-year period and total amount not to exceed \$1,800,000. Tierpoint will be procured for the renewal through a Policy Waiver.
- 2) In 2008, the Port of Seattle implemented the UltraCuse common-use passenger processing system, later sold to Materna. This system enables airlines and handling agents to access an application that mimics their own proprietary software and is available from shared workstations and printers located at ticket counters, gates, and jet way doors for check-in, ticketing, and baggage tagging. The renewal contract will be executed for up to 5 years and total amount not to exceed \$750,000.

Both contracts negotiated will include exit options should business or product strategies change over the course of the contract term.

There are no attachments to this memo.